

CONTACT

2601 Forest Creek Drive
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www.crossroadsus.com

LICENSES

- Licensed Water Operations Company (TCEQ)
- Licensed Waste Water Operations Company (TCEQ)
- Certified Water Professional
- Customer Service Inspection

- Meter Reading
- Utility Billing & Collections
- 24-hour Emergency Water and Wastewater Response
- Sludge Removal Management
- Water and Wastewater Repairs & Maintenance
- Pump Repair services
- Water Well Installation and Management Services
- Water and Wastewater Treatment & Operations
- Tapping/ Coring Services
- Regulatory Compliance (EPA, TCEQ)
- Storm Water Management
- Municipal Utility District Management
- SCUBA/ Underwater Intake Inspections (SCUBA licensed)

SERVICES



Crossroads Utility Services, LLC is a water and wastewater utility operations company providing exemplary utility management, operations and repair services in the Greater Austin Area. Crossroads staff has over 250 years of combined utility experience to help solve your utility's most pressing challenges. We are committed to providing excellent customer service and ensuring that your experience from start to finish is met with professionalism and care.



MAINTENANCE SERVICES

Whether it is an emergency pump repair, sewer line replacement, or water line leak, Crossroads has the licensed and responsive repair and operations staff to solve your priority utility issue 24/7.



Crossroads
utility services

UTILITY BILLING & COLLECTIONS

Crossroads utilizes the premier uVision billing and information software to provide effective turn-key billing and collection services. Our software enables your customers to conveniently review their bills, water usage and payment history, and to pay their bill online with ACH, credit and debit cards in a secure and confidential web environment.

We are local.

Crossroads is a Round Rock based utility company. Our local business approach gives you assurance you will not wait in line with a 1-800 call center to get help with your emergency issue. Our Round Rock customer care center provides you with certainty that every call will be picked up by a local representative 24/7.

UTILITY MANAGEMENT

Crossroads employs experienced contract managers to assist you with consultation on your complex water and wastewater projects, whether you need help drilling a water well, overseeing repairs to your facilities, municipal utility district general management, or regulatory assistance, Crossroads can help provide clear and cost-effective project management for your utility.